**What are the difficulties/blockages to accessing accommodation for the people that you were with?**

Reducing options with **Community Behaviour Orders?**

**Landlords (incl some Social Landlords)** bias against vulnerable people – with challenging behaviours? Too much trouble?

**3. Mental Health; Substance Misuse/Addictions; Offenders; Care Leavers; Complex Lives/historic trauma**

**Lack of Resources (Money)** within frontline services, incl support services. This has led to waiting lists; stress induced sick leave (making matters worse) = clients falling through the net & not receiving support that they need.

Poor **Housing history**

**Lack of confidence/Life skills/Tenancy skills**

**Managing Expectations – Do all frontline services know enough to help their clients manage their housing expectations?**

**Unable to attend appts** & complete paperwork to access temporary/permanent accommodation due to their needs/issues

**Eligibility/HRT/Local Connection**

**Communication –** Problems with communicating their needs. Do services have access to **appropriate shared learning** to improve how we communicate with the people we work with?

Risks to themselves and/or others - Reliance on **shared accommodation/HMOs**

**Poor Information –** Not enough accessible/plain English information about what is available & how to access services (keep up with the times – APP?)

**Losing ID –** Not having correct documentation to prove ID/eligibility to services