

Survival resources for undocumented migrants

Updated March 2017

Reporting a rough sleeper

Street Link

(Self-) referral line for rough sleepers only—outreach team will visit them within 72 hours.

Only work with people sleeping rough (i.e. bedding down outside)

Through Street Link, non-EEA national rough sleepers can access advice and casework from a Street Legal immigration adviser

www.streetlink.org.uk or call 0300 500 0914

Free advice on immigration and housing options

Drop-in

Hackney Migrant Centre

St. Mary's New Church Rooms
Spensley Walk Stoke Newington N16 9ES
Drop-in immigration advice—WED only

Wednesdays only from 10am
Arrive at 9am and expect to wait

07504332706
info@hackneymigrantcentre.org.uk

Haringey Migrant Support Centre
St John Vianney Church Hall 386
W Green Rd West Green N15 3QH
Drop-in immigration advice—MON only

Mondays from 12 noon

Arrive earlier to queue and expect to wait

07544078332
info@haringeymsc.org

Praxis Community Projects

Pott Street
Bethnal Green E2 0EF
Drop-in advice -Thurs + Fri (once a month) - get there early

Every Thursday, 10am – 12.30pm
Tower Hamlets residents only or NFA
OR
Third Friday of the month - everyone else
020 7729 7985
admin@praxis.org.uk

Greenwich Migrant Hub
Woolwich Common Community Centre
Leslie Smith Square Woolwich SE18 4DW
Immigration advice
Tuesdays 10:30-13:30
greenwichmigranthub.com/

Advice by appointment or over the telephone

JCWI
115 Old Street
EC1V 9RT
Immigration advice - NB £75 fee for in-person advice
Tuesday mornings by appt only
Free telephone immigration advice for undocumented migrants
10am - 1pm on Mondays, Tuesdays and Thursdays

Free telephone immigration advice for prisoners
Wednesday 10am-11am
<https://www.jcwi.org.uk/about/legal-advice>

RAMFEL

Cardinal Heenan Centre
326 High Road Ilford
(also have a Barking office)

Immigration advice
By appointment only, Mon-Thurs
020 8478 4513

Notre Dame Refugee Centre
5 Leicester Place WC2H 7BX
Immigration advice by appointment, Tue and Wed
020 7440 2668 info@notredamerc.org.uk

Telephone advice

Coram Children's Legal Centre
Children and families subject to immigration control
mcp@coramclc.org.uk
Tues-Thurs 10am-4pm: 0207 636 8505

Asylum Aid
Tue 1-4pm
020 7354 9264
<http://www.asylumaid.org.uk/get-legal-advice/>

Rights of Women
Immigration advice over the phone
Monday 10am – 4pm, Thursday 10am – 4pm
020 7490 7689
[http://rightsofwomen.org.uk/
get-advice/immigration-and-asylum-law/](http://rightsofwomen.org.uk/get-advice/immigration-and-asylum-law/)

Afro-Asian Advisory Service
Telephone only
Immigration advice, initially over the phone then by appt
Monday - Friday between 2pm-5pm
0845 618 5385
www.aaas.org.uk/

See also local law centres: www.lawcentres.org.uk

Specialist housing advice

ASAP (Asylum Support Appeals Project)

For asylum seekers

Offer free legal representation and advice to asylum seekers and refused asylum seekers appealing against the Home Office decisions to refuse or withdraw their housing, financial subsistence, or both.

Second-tier Advice Line enables other advisers to access expertise directly and receive legal advice for their clients. ASAP is unable to give advice to individual asylum seekers

020 3716 0283

(Mondays, Wednesdays and Fridays, 2pm-4pm).

Advisors only

www.asaproject.org/

Refugee Action

Victoria Charity Centre

11 Belgrave Road

London SW1V 1RB Office

0207 952 1511

nicolettem@refugee-action.org.uk

Website: <http://www.refugee-action.org.uk/>

Advice on asylum support

Project 17

Advocacy and advice for destitute migrant families.

Online resources for families with NRPF seeking local authority support.

Outreach services at Hackney Migrant Centre, Haringey Migrant Centre,

Beecroft Children's Centre (Lewisham) and Greenwich Migrant Hub (see website for details).

07963 509 044

<http://www.project17.org.uk/>

Directories of day centres and homelessness resources

The Pavement

Online and printed magazine directory of homelessness services, searchable by e.g. 'food', 'shower'

www.thepavement.org.uk/

Homeless Link

Directory of homeless services in England

www.homeless.org.uk/homeless-england/search-near-me

Accommodation for destitute migrants/people with no recourse to public funds

NACCOM (naccomm.org.uk) has a map

London Catholic Worker men's hostel

020 8348 8212

www.londoncatholicworker.org/

Londoncatholicworker@yahoo.co.uk

Referral only

Shelter from the Storm

<https://sfts.org.uk>

refer@sfts.org.uk

Referral only. Low risk only

Missionaries of Charity

020 7620 1504

Single homeless men aged 25-55 with low support needs, particularly those who have been sleeping rough and have no recourse to public funds.

Winter night shelters (search online by borough)

Hosting schemes

Refugees at Home
<http://www.refugeesathome.org/>

Housing Justice
TEL: 020 3544 8094
info@housingjustice.org.uk
<http://www.housingjustice.org.uk/>

Room for Refugees
Tel: 0141 353 2220
Email: home@paih.org
Website: www.paih.org

Health

Doctors of the World

Free healthcare and advice for those without a GP
London drop-in clinic, located at Praxis, Pott Street, London, E2 0EF, is open on Mondays, Wednesdays, and Fridays. The drop-in list opens at 11am **and we operate on a “first come, first served” basis**. To book an appointment, please call our advice line.

Please be aware you may have to wait a while before being seen.

The first and third Tuesday of every month is a women's and children's service. Appointments are between 12pm and 6pm and we operate a limited drop-in on **the day on a “first come, first served” basis**. To book an appointment on one of these days, please call advice line.

Advice line: 0207 515 7534 10am – midday, Monday – Friday

www.doctorsoftheworld.org.uk/

Maternity Action

Specialist telephone advice for migrants maternity care entitlements

www.maternityaction.org.uk/advice-2/maternity-care-access-advice-service/

0808 800 0041 (Freephone) Thursdays 10am-12noon only

Challenging refusal to provide primary healthcare

My Access to Healthcare cards available from www.healthylondon.org

NHS England guidance on primary healthcare entitlements:

www.england.nhs.uk/commissioning/wp-content/uploads/sites/12/2015/11/pat-reg-sop-pmc-gp.pdf

Mental health

Local Minds

Services include talking therapies, crisis helplines, drop-in centres, employment and training schemes, counselling and befriending. Some will accept people with NRPF

<http://www.mind.org.uk/information-support/local-minds/>

Helen Bamber Foundation

Supports refugees and asylum seekers who have experienced extreme human cruelty, such as torture and human trafficking. We provide specialist care to meet the complex needs of some of the most marginalised and vulnerable people in the world. We offer survivors specialist psychological and physical therapy, housing and welfare support, legal protection and creative arts and skills programmes to help people rebuild their lives.

www.helenbamber.org/

0203 058 2020

Prefer referrals from solicitors

Freedom From Torture

Treatment and rehabilitation of survivors of torture; also write medico-legal reports

www.freedomfromtorture.org/

020 7697 7777

Room to Heal

Therapeutic community for refugees and asylum seekers who have survived torture and other forms of organised violence.

0207 241 5941

info@roomtoheal.org

<http://roomtoheal.org>

Baobab Centre

Non-residential therapeutic community for young asylum seekers

baobabsurvivors.org/

020 7263 1301

Day centres and essential items

British Red Cross Hackney Destitution Centre

92 Dalston Lane, E8 1NG

HACKNEY

londonhdc@redcross.org.uk

Monday, Tues & Thursday 10:30am-2:30pm

Notre Dame Refugee Centre

5 Leicester Place

WC2H 7BX

Mon-Thur

11am-4pm

<http://www.notredamerc.org.uk/>

020 7440 2668

info@notredamerc.org.uk

Manna Day Centre

Manna Day Centre, 12 Melior Street, London SE1 3QP

open from 8.30am to 1.30pm, seven days a week, 51 weeks a year

Email: mail@mannasociety.org.uk

Phone: 0207 357 9363

Akwaaba

(From 12th March 2017)

Princess May School

Barrett's Grove

Stoke Newington

N16 8AJ

Hot meal, bike **project**, children's activities, drama workshops, ESOL classes and signposting.

Sundays 2-6pm

www.akwaaba.org.uk

New North London Synagogue Drop-in

First Sunday of each month

Legal signposting, appointments with doctors and therapists, nutritious cooked food, nearly-new or new clothing and footwear and a welcoming, warm and friendly space. Every client also receives a supermarket voucher and travel expenses.

Dropin@npls-masorti.org.uk

Hurtado Jesuit Centre

2 Chandler Street

Wapping

London

E1W 2QT

020 7488 7325

welcome@hurtadocentre.org.uk

Refused asylum seekers only

Wellbeing

CARAS (Community Action for Refugees and Asylum Seekers)

ESOL, groups, advocacy, individual support, teaching and training.

25 Blakenham Road

Tooting

London

SW17 8NE

0208 767 5378

<http://caras.org.uk/>

Crisis Skylight London

66 Commercial Street

London E1 6LT

Free workshops, classes and drop-in sessions every week in all sorts of subjects - music, art, maths, IT, theatre, gardening, exercise and more.

Telephone: **(switchboard) 0300 636 1967**

Email: enquiries@crisis.org.uk

<http://www.crisis.org.uk/pages/crisis-skylight-london.html>

The Bike Project

12 Crossthwaite Ave

Herne Hill

London SE5 8ET

Free bikes for destitute refugees and asylum seekers and bike fixing workshops.

020 7733 8098
<http://thebikeproject.co.uk/>

Akwaaba
(From 12th March 2017)
Princess May School
Barrett's Grove
Stoke Newington
N16 8AJ
Hot meal, bike **project, children's activities, drama workshops, ESOL classes and**
signposting.
Sundays 2-6pm
www.akwaaba.org.uk

London Welcome Project
1 Studley Road
London
SW4 6RA
Hot meal, bike project, English conversation classes, workshops and signposting.
Phone: 07438506392 (Sunday from 10am – 5pm)
Email: londonwelcomeproject@gmail.com
<http://londonwelcomeproject.org/>

Support for women

Praxis
Praxis Community Projects
Pott Street
E2 0EF

- 1) WINGS - Support group for women with young children
- 2) Specialist GBV caseworker

www.praxis.org.uk

emma.gardiner@praxis.org.uk (groupwork)
juliane.heider@praxis.org.uk (GBV casework)

Women for Refugee Women
Support asylum-seeking and refugee women
through campaigning and wellbeing groups.

Projects include:

1) Women Asylum Seekers Together
(Mondays during term-time, 11am - 12.30pm. 'A chance
for you and your child to learn English together, with fun
activities and time for playing'^o)

2) London Women's Refugee Forum
A group of women who have sought asylum in the UK,
who are campaigning and speaking out about the issues that
concern them. The Forum also meets for a weekly drama
class, Saturdays 2-5pm

www.refugeewomen.co.uk

Xenia
Friendship project for migrant women learning English
and English-speaking women to build relationships.

Regular meetings at Hackney Museum
www.facebook.com/xeniawomen/

LGBT

Lesbian & Gay Immigration Group
Supporting LGBT asylum seekers: providing support & information
via helpline and in person; referring to solicitors; organising a monthly support
meeting
visiting detention centres and running other social support projects.

Meetings are held monthly.

2-36 Loman St.
London SE1 0EH
(Nearest tube: Southwark – Jubilee Line)

The meetings may be a vital first point of contact for those who have not yet made

an asylum application, who have a real fear of persecution if they return home. Sessions explore issues such as what an asylum claim based on sexuality involves, how to access good quality representation, what constitutes a fresh claim etc.
uklgig.org.uk/
Helpline: 020 7922 7811
Monday to Friday, during office hours

Families

Migrant Children's Project at Coram Children's Legal Centre
Telephone advice line. Provides free legal advice and information on all issues affecting children and families subject to immigration control, including immigration, asylum and nationality law; legal representation; age assessments; **children's services and support; trafficking;** education and healthcare.
www.childrenslegalcentre.com/index.php?page=advice

Tuesday to Thursday, 10am-4pm: 0207 636 8505

Map of UK baby banks
Provide free baby clothes and children's equipment to those in need.
www.stripeystork.org.uk/babybanks/

Young people

MiCLU
Migrant and Refugee Children's Legal Unit (MiCLU) – a specialist legal and policy hub based at Islington Law Centre in London.
Legal advice and representation, legal education and training.
Islington Law Centre
38 Devonian Road
London N1 8JH
Telephone: 020 7288 7668
Email: miclu@islingtonlaw.org.uk
<http://miclu.org/>

Detention

Detention Action

Support people held in Harmondsworth and Colnbrook Immigration Removal Centres.
Completely independent from the government and from the detention centres.

admin@detentionaction.org.uk

<http://detentionaction.org.uk/contactus>

02072263114

Freephone for detention support: 0800 587 2096

SOAS Detainee Support

SOAS Detainee Support mainly visit people who are being held in Yarl's Wood,

Harmondsworth and Colnbrook Immigration Removal Centres.

Completely independent from the government and from the detention centres.

soas_detainee_support@riseup.net (general enquiries) or s.det.sup@gmail.com (detainees wanting visits)

07438407570 (detainees: Lyca)

<https://soasdetaineesupport.wordpress.com/>

BID (Bail for Immigration Detainees)

BID is an independent charity that exists to challenge immigration detention in the UK. We work with asylum seekers and migrants, in removal centres and prisons, to secure their release.

Helpline for detainees

020 7456 9750

Mon-Thurs 10am-12pm

Email for general enquiries: enquiries@biduk.org

Email for bail casework: casework@biduk.org

<http://www.biduk.org/>

Campaigning

Right To Remain

R2R work with communities, groups and organisations across the UK, providing information, resources, training and assistance to help people to establish their right to remain, and to challenge injustice in the immigration and asylum system.

righttoremain.org.uk/

lisa@righttoremain.org.uk

michael@righttoremain.org.uk

Movement for Justice
Youth-led civil & immigrant rights movement

Leading campaign to shut down Yarl's Wood IRC
www.movementforjustice.org/
www.facebook.com/movementforjustice/

All African Women's Group
Self-help group of women asylum seekers & immigrants, many of whom have been detained in Yarl's Wood.

Meet at Crossroads Women's Centre
25 Wolsey Mews
London NW5 2DX
(off Caversham Road)
<http://www.womenagainstrape.net/category/tags/all-african-womens-group>

Brighter Futures at Praxis
Brighter Futures London is a self-advocacy group of active young asylum seekers, refugees and migrants with roots in a variety of countries and continents; including West, Central and East Africa – from Togo to the Democratic Republic of Congo and Somalia, to countries in South Central Asia such as Kurdistan and Afghanistan.

We meet every week and work together as a group to fight for our rights as young asylum seekers and refugees. We challenge the media and campaign to get our voices heard and change policy.
<http://www.brighterfutureslondon.co.uk/>

Learning resources to help you support undocumented migrants

Information on supporting people with no recourse to public funds
NRPF Network
(What is NRPF and who has it, legal aid, exceptional case funding, finding an immigration or asylum legal adviser, finding a housing or benefits adviser, how to get help with a social services case)
<http://www.nrpfnetwork.org.uk/information/Pages/who-has-NRPF.aspx>

Housing Rights for Destitute Migrants
Housing Rights
<http://www.housing-rights.info/people-who-are-destitute.php>

Finding an accredited immigration adviser

OISC

http://home.oisc.gov.uk/how_to_find_a_regulated_immigration_adviser/adviser_finder/finder.aspx

Law Society Website

<http://solicitors.lawsociety.org.uk/search/results?UmbrellaLegalIssue=LIUIMM&Location=London&Pro=False&LegalAid=True>